

Error M1533 Socket Error and M1558 Connection Reset by Peer

Message

When sending a print job to the printer, the LPS Status Client print queue shows the following error at the printer and the label does not print:

(M1533) Socket Error Sending Data, (M1558) Connection reset by peer

Article Number

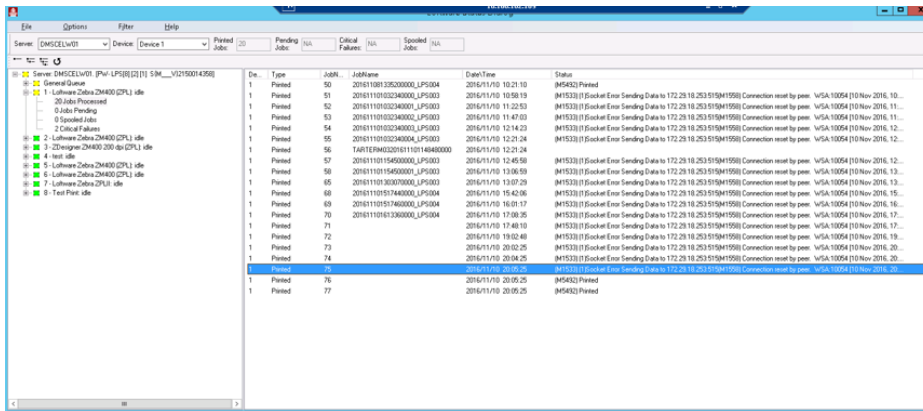
2017047

Versions

All supported LPS family product versions

Environment

Any supported LPS family product environment



Job Name	Job ID	Date/Time	Status		
Server DMSELW01 (PWA LPS) [2] [1] 594_V02150014366					
General Queue					
1 - Software Zebra ZM400 (ZPL) .dte					
20 Jobs Processed					
0 Jobs Pending					
0 Spooled Jobs					
2 Critical Failures					
2 - Software Zebra ZM400 (ZPL) .dte					
3 - ZDesigner ZM400 ZPL .dte					
4 - Test .dte					
5 - Software Zebra ZM400 (ZPL) .dte					
6 - Software Zebra ZM400 (ZPL) .dte					
7 - Software Zebra ZPL .dte					
8 - Test Print .dte					
Job No.	Type	Job ID	Job Name	Date/Time	Status
50	Printed	2016110113020000_LPS004		2016/11/01 10:21:10	(M4542)Printed
51	Printed	2016110102240000_LPS003		2016/11/01 10:58:19	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 10...
52	Printed	2016110102240000_LPS003		2016/11/01 11:22:53	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 11...
53	Printed	2016110102240000_LPS003		2016/11/01 11:47:03	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 11...
54	Printed	2016110102240000_LPS003		2016/11/01 12:14:23	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 12...
55	Printed	2016110102240000_LPS003		2016/11/01 12:21:24	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 12...
56	Printed	TAR1EPH0220161101148480000		2016/11/01 12:21:24	
57	Printed	2016110115400000_LPS003		2016/11/01 12:45:58	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 12...
58	Printed	2016110115400000_LPS003		2016/11/01 13:06:59	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 13...
59	Printed	2016110113020000_LPS003		2016/11/01 13:07:29	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 13...
60	Printed	2016110115400000_LPS004		2016/11/01 15:42:06	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 15...
69	Printed	2016110151740000_LPS004		2016/11/01 16:01:17	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 16...
70	Printed	2016110113020000_LPS004		2016/11/01 17:08:26	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 17...
71	Printed	2016110113020000_LPS003		2016/11/01 17:48:10	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 17...
72	Printed			2016/11/01 18:02:40	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 18...
73	Printed			2016/11/01 20:02:25	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 20...
74	Printed			2016/11/01 20:04:25	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 20...
76	Printed			2016/11/01 20:05:25	(M1533)(Socket Error Sending Data to 172.28.18.253:519M1558) Connection reset by peer: wUSA.10054 [10 Nov 2016, 20...
76	Printed			2016/11/01 20:05:25	(M4542)Printed
77	Printed			2016/11/01 20:05:25	(M4542)Printed

Explanation

This error is typically caused by a network connectivity issue and indicates the connection was abruptly terminated by the printer.

This condition normally results if the peer application on the printer is suddenly stopped, the printer is rebooted, the printer or its network interface is disabled, or the printer uses a hard close. This error may also result if a connection was broken due to keep-alive activity detecting a failure while one or more operations are in progress.

Solution

Somehow the printer has gone offline or the power was shut off. Reset the printer and try again. This will usually resolve the problem.

Related Articles

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