

# Error Message 425 Unable to Obtain the path to central cluster storage

## Description

During an LPS install in a cluster environment, you receive the following error:

Message
Error 425 - Unable to obtain the path to the central cluster storage.

As a result, setup will not continue, an error is found in Loftware.log, and the installation of the LPS on second node in the cluster fails.

## Potential Causes

During the install of the LPS on Node 1 the "SetupCache.ini" file was not populated with the cluster information. The "SetupCache.ini" file is located in the root of the LoftwareCentral share (loftware\$)

## Solution

Edit the "SetupCache.ini" file with the information required and re-launching the LPS install with cluster support. This information is stored in the "Lmcluster.ini" file on the installed node

### SetupCache.ini:

```
[setupInfo]
Path=C:\Program Files\Loftware Labeling
Edited SetupCache.ini
[NetTypes]
IPAddress= <IP address for Loftware_VS>
Subnet=<subnet mask for Loftware_VS IP>
NetType=<listed in Lmcluster.ini as NetType>
ClusterGroupName=Loftware
ServerName=LOFTWARE_VS
SharePath=<path to the Loftware central share> listed in the Lmcluster.ini on Node 1 as
SharePath=
```

```
[setupInfo]
Path=C:\Program Files\Loftware Labeling
```

### Sample Lmcluster.ini from Node 1:

```
[setupinfo]
clustermode=1
[NetTypes]
SharePath=L:\LoftwareCentral
IPAddress=10.2.22.206
Subnet=255.255.240.0
NetType=Customer LAN (Public)
ClusterGroupName=Loftware
ServerName=LOFTWARE_VS
[ClusterInfo]
OnCluster=1
ClusterSupport=1
CentralPath=L:\LoftwareCentral
ClusterChecksOK=1
IReturn=0
[GroupMembers]
GroupChoice0=Applications Group
GroupChoice1=SQL Server Group
GroupChoice2=MSDTC Group
GroupChoice3=Loftware
GroupChoice4=Cluster Group
[NetList]
NetTypeChoice0=Cluster LAN (Private)
NetTypeChoice1=Customer LAN (Public)
```

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## Article Number

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## Versions

LPS version 9.7 and higher.

Windows Server 2008/2008 R2 clusters

## Environment

All supported installation environments.

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- cluster

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- key
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